

Formal Meeting Tuesday 8th August 2023 1.00 pm Conference Room, Glossop

1.Present: JA (Chair) GA, GJ, LA, JB, JW, CE, IE, SS, HB, VT, LB, LF

Apologies: VM, PP, Dr LDu, FB, JR.

(JA to send card to VM following her accident)

2.Minutes of 6.6.23: Proposed by CE. Seconded by IE.

3.Matters Arising:

i) Meeting with Vicky Townley, Practice Manager, Howard St.

JA welcomed VT to this meeting.

ii) Newsletter:

It was agreed to leave re-starting the Newsletter until the merger with Howard St.

iii) Posters/Noticeboard:

It was agreed to be an item for the next meeting.

4. Update from PPG:

i) Numbers at Formal Meetings:

It was decided that, if the numbers for attendance at formal meetings can be agreed at each preceding informal meeting, this should ensure a suitable number for the size of the room.

ii) Reinstatement of the Comment Box at Hadfield site (removed because of Covid arrangements):

It was agreed that it will be reinstated. LB will follow this up. JA to send a copy of the comments card to LB for duplication.

5.Update from Surgery:

i) Staff update:

Jenny Pitt has left to take up a post as practice manager at Awburn House Surgery. VT plans to appoint an assistant. Currently, the work is shared between all the admin staff.

ii) Diagnostic Services:

There is no new information to date regarding future plans, so the current system will continue.

iii) Priorities for 2023/4:

VT outlined that the major task would be ensuring a smooth transition for the merger of Manor House and Howard St. The pooling of resources should improve the efficiency of both practices and reviewing capacity and demand should improve access. Lambgates Surgery are using an online triage system, with some positive feedback from patients. This may be worth looking at and she felt the PPG could have a role in consultation about this.

There was discussion regarding the implications of the merger: VT outlined that the surgeries would not fully merge for about twelve months. Patients would, initially, stay with the practice with which they are currently registered. The integration of the two surgeries will be a lengthy process, including patient and community consultation.

iv) GP Trainees for 2023/4:

Although there is a national shortage of GPs, as Manor House is a training practice, it is felt that not only will this attract trainee GPs, but also a percentage will wish to stay on following completion of their training. Currently, there are 5 fully qualified doctors undertaking Specialist GP Training (STs) and 2 fully qualified doctors completing Foundation Year training (FY).

6. Glossopdale Patient Neighbourhood Group:

IE spoke about the plans that the GPNG has to hold an event for the public "Living Well in the Neighbourhood"; which will probably be in the autumn.

7. Derbyshire Integrated Care Board:

IE reported that this group has, so far, only held Zoom meetings. It is a useful forum for providing information about how Derbyshire conducts its activities. IE highlighted a meeting in Chesterfield to be held by Healthwatch Derbyshire on 12.9.23: "The Future of Primary Care" which Lesley Surman, Chair of the GPNG is to attend. Discussion noted the difference between being part of the Tameside and Glossop Primary Care Trust, which had 37 GP practices and Derbyshire PCT, which has 131.

8. Any Other Business:

- i) NAPP Certificate: this is up for renewal. LB will check that this is dealt with.
- ii) The Bureau: One of The Bureau's staff has offered to set up a display similar to one prepared for George St clinic; HB showed photos of that display and discussion considered whether this would be useful and, if so, where it could be suitably set up. LB and LF agreed to look at this.
- iii) HB and LA are involved in preparing posters to assist patients in making good health choices. These will be developed ready for the next formal meeting.

- iv)Covid arrangements for this autumn: VT said there is very little information currently; it is not usually GP surgeries rolling out any Covid related programmes.
- v) Disabled Access: SS raised the issues of both automatic doors at the Glossop site being broken together with the high 'lip' at the entry and the very rough tarmac outside the side entrance from the disabled car park. These factors make access for the disabled, especially in wheelchairs, very difficult and require 2 people to assist in order to gain entry. LB said that both doors repeatedly malfunction as patients use them wrongly. VT said that the company responsible are installing door sensors which will open outwards automatically on approach, thus hopefully ensuring that they are not subjected to undue force and stay in working order.

Next Meetings:

Working Meeting: Tuesday 29th August, 6.15 pm at Manor House Glossop.

Informal Meeting: Tuesday 26th September 6.15 pm at Manor House Glossop.

Formal Meeting: Tuesday 10th October, 1.00 pm Conference Room Manor House Glossop